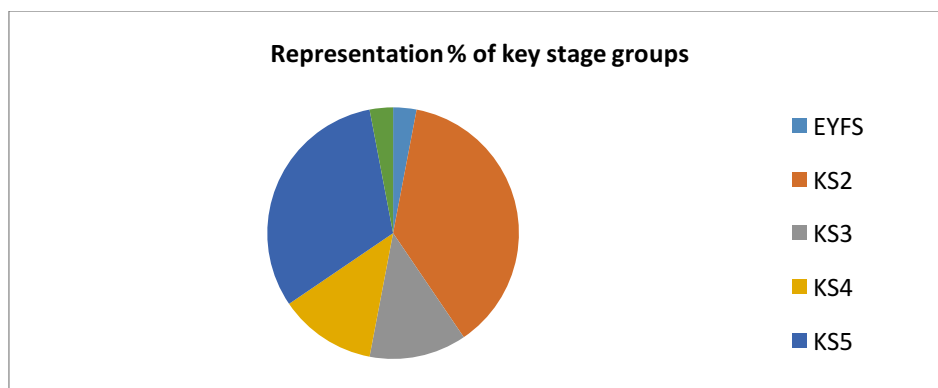


Parent Carer Questionnaire November 2017 / December 2017: Feedback

Thank you to the parents and carers who responded to our Questionnaire. The replies help us to see what you value about Newman School, and what we could improve.

32 children were represented in the responses:



The main points are shown below, together with our plans to use your responses to develop further the high quality education and care the community of Newman School provides for all our young people.

100% strongly agree (25) or agree (7) with the statement, „My son/ daughter is happy in school“.

Comments:

“My son has settled in well and enjoys being at Newman School”

“My son is treated as an individual with individual needs. He has been able to take control of his educational choices”

97% strongly agree (20) or agree (11) & 3% disagree (1) with the statement, “My son/ daughter is well cared for“.

Comments:

“Our daughter has improved so much since she started Newman School and has already learnt far more than we thought possible.” “Friendly, supporting staff.” “Lovely, safe and calm environment.”

94% strongly agree (24) or agree (6) & 6% didn't know (2) with the statement,
"Behaviour is well managed and good behaviour is promoted".

Comments:

"Newman Teachers make magic with our daughters behaviour." "I know my child is safe & secure." "encouragement given by staff enables students to feel valued." "Very good, my son is miles better."

86% strongly agree (20) or agree (5), 3% Disagree (1) & 11% don't know (3) with the statement, "Any concerns or complaints have always been taken seriously".

Comments: "Confident in staff abilities." "Depends who you complain about."

Questions

Please tell us what is good about Newman School.

"Friendly supportive staff who keep us in the loop." "Safe calm environment" "school involve us in events and reviews" "The curriculum offered is fantastic" "The children are at the heart of the school" "The receptionist is obliging and helpful with a beautiful sunny disposition" "Very supportive, keeps me well informed and always happy to listen"

What could we do better?

"Send information to both parents where they live in separate homes" "Drop off and collection – transport is poor" "better communication with children on dual placements"

97% (31) are happy with the way we share information via letters, texts, and website. Deeper information requested on trip letters.

Comments: "School diary is useful" "school are good at contacting us"

94% (30) find the community information on the website useful % 3% (1) wasn't aware of it. It has also been requested that we look at sending out information in letters or via email.

Support from Toni or Liz, Family Support Workers? Further support?

59% (19) have accessed direct support (19), 38% (12) hadn't while 3% (1) didn't know the support was available.

Comments: "great support" "pointed in right direction of activities" "regular communications from school" "more information about activities please" "we don't need this support but think it is good for other families"

Any particular concerns or issues or something positive to share?



"My child has made unbelievable progress since being at this school. Her confidence, personality and academic abilities have all grown, and she is a happy settled member of school." "my son has been able to take control of educational choices" "you gave my son a chance when no-one else would"

Ideas for Development

Sharing Information. We will: Give as much notice as possible for activities / events. We will send out information to for both parents where this is requested, let us know if you would like this. Develop our communication where children are on dual placements.

Links to school. We will: Family Support will offer drop in sessions in school – dates / information in the New Year.

Transport issues at school. We are: Liaising with transport services to improving waiting and parking at school. We have already requested some changes and are monitoring these.

We are delighted with the outstanding feedback, and grateful for the time taken to reply. We will work on the points raised for development. We continue to welcome all contributions from parents/ carers, whether in person, in home-school diaries, or on the phone. Please do not hesitate to get in touch about any issues you may want to raise, and indeed to celebrate the achievements of our amazing children. We are developing the ways in which you receive information and can communicate with us; this includes face book & twitter.